

Job Description for Field Engineer, Europe

The Company

Aperio is digitizing pathology. We provide systems and services for digital pathology, which is a digital environment for the management and interpretation of pathology information, originating with a digital slide. Aperio serves pathologists and other professionals practicing in clinical, research and educational settings. Our award-winning ScanScope Scanners and Spectrum digital pathology information management software improve the efficiency and quality of pathology services.

Aperio is seeking a Field Engineer to join its rapidly growing team in a fast-paced environment.

Summary

Position requires a highly motivated person who enjoys working in lab and clinical environments with medical devices and software systems. Expected to follow and constantly improve processes and procedures for test, installation and servicing of ScanScope systems. Innovation and problem solving are an important part of the position, along with an ability to communicate problems and solutions to the production design team.

Responsibilities

Travel to customer sites to perform installation, training and servicing of Aperio's ScanScope-based systems. Upon completion of installation, continue to provide ongoing support as questions and problems arise at customer sites. Work with other engineering and software personnel as required to support design, integration and testing efforts.

Other duties include:

- Coordinate on-site visits directly with customers
- Perform repairs and preventative maintenance on customer and demo systems
- Provide second-level engineering support to our Technical Support staff
- Update and study applicable Quality System procedures
- Participate in Aperio's Technical Certification training program

Required Qualifications

- Experience with medical devices and software systems installations and training
- Solid engineering skills in at least one of the following areas: Electronics design / troubleshooting, opto-mechanical system design and test, software / hardware integration, or systems engineering.
- Good interpersonal skills. Able to deal directly with customers by phone, e-mail, and in person. Comfortable acting as a representative of Aperio.
- Success working in a process-driven Quality environment
- Familiarity with mechanical drawings and machine shop procedures
- Experience with software systems installations and training
- Must have a car large enough to hold a ScanScope, a valid drivers license and automobile insurance
- Ability to travel 50% - 60%

Preferred Qualifications

- BA / BS in engineering or a related field a plus
- 3-5 Years work experience in an engineering environment
- Programming, software testing, or IT background a plus
- Working knowledge of pathology

Location and type:

Full-time employment regionally based in the UK near a major airport.

Compensation and benefits:

Aperio pays our great people salaries commensurate with market value, and provides excellent benefits including reimbursement for private medical and pension. All Aperio employees participate in our stock option plan.

Contact

Aperio is committed to attracting and retaining the most highly qualified candidates available. As an Aperio employee you will be consistently challenged to deliver your best. Because we provide our customers the best technologies and service in the industry, you will constantly develop new skills, learn new products, and be involved in activities that are highly valued in the marketplace. At Aperio, we value our customers as partners, and therefore strive to deliver excellence in everything we do. If you are ready for this challenge, contact us by sending your resume to jobs@aperio.com. Please include the position title in the subject line.