

Product Engineer, Canada **Job Description**

The Company

Aperio is the leading provider of digital pathology solutions in hospital and reference labs, academic medical centers, and biopharma institutions across the world. Today, our affordable and complete product portfolio is proven to lower costs, increase efficiencies, and enhance workflow in labs everywhere. Our comprehensive product line features our ScanScope® scanners, Spectrum™ image management (PACS) software, SecondSlide™ slide sharing service for pathology, and image analysis tools and services.

Aperio's products are FDA cleared for specific clinical applications, and are intended for research and education use for other applications. For clearance updates and more information please visit www.aperio.com.

Aperio is seeking a Product Engineer in Eastern Canada to join its rapidly growing team in a fast-paced environment.

Summary

Dual role position requires a highly motivated, innovative, and self-sufficient person who enjoys working in lab and clinical environments with medical devices and applications. This individual will perform installation and training of Aperio's complete digital pathology system (hardware and software). Upon completion of installation, perform optimal configuration and implementation of Aperio software applications as well as providing ongoing support/service to Canadian customer base.

Responsibilities

- Perform installation and training of Aperio's complete digital pathology system
- Perform repairs and preventative maintenance on Aperio's ScanScope systems
- Perform configuration and implementation of software applications
- Ongoing post-sales training and support (remote and onsite)
- Coordinate on-site visits directly with customers
- Assist with deployment and training of new software releases
- Work closely with other departments, including Product Management, Engineering, and Development to support design, integration and testing efforts
- Update and study applicable Quality System procedures
- Participate in Aperio's Technical Certification training program

Required Qualifications

- Must reside in eastern Canada (Toronto or Montreal metro areas is preferred)
- Previous customer service and/or engineering experience
- Experience with medical devices and software applications installations, training, and configuration.
- Solid engineering skills in at least one of the following areas: Electronics design / troubleshooting, opto-mechanical system design and test, software / hardware integration, or systems engineering.
- One-year minimum health or life sciences background
- Basic IT knowledge
- Demonstrated ability for problem solving
- Solid organizational and prioritization skills with a passion for providing superior service.
- Good interpersonal skills. Able to deal directly with customers by phone, e-mail, and in person. Comfortable acting as a representative of Aperio.
- Success working in a process-driven Quality environment
- Must have a vehicle, a valid drivers license, and automobile insurance
- Ability to travel 60% - 70%

Preferred Qualifications

- BA / BS in engineering or medical technology
- Understanding of laboratory workflow

Compensation and benefits:

Aperio pays our great people salaries commensurate with market value, and provides benefits including stock options.

Contact

Aperio is committed to attracting and retaining the most highly qualified candidates available. As an Aperio employee you will be consistently challenged to deliver your best. Because we provide our customers the best technologies and service in the industry, you will constantly develop new skills, learn new products, and be involved in activities that are highly valued in the marketplace. At Aperio, we value our customers as partners, and therefore strive to deliver



Revised 2010-06-21

excellence in everything we do. If you are ready for this challenge, contact us by sending your resume to jobs@aperio.com. Please include the position title in the subject line.